

## Past Performance Customers:

- U.S. Bureau of Reclamation
- U.S. Department of the Air Force
- Oracle Corporation
- Medtronic
- ScriptPro
- (VSP) Vision Service Plan
- Nevada State Health Division
- Kansas Department of Health & Environment
- Grass Valley, LLC

## NAICS Codes:

- 541511 ~ Custom Computer Programming Services
- 541512 ~ Computer Systems Design Services
- 541519 ~ Other Computer Related Services
- 541611 ~ Administrative Management & General Management Consulting Services
- 541614 ~ Process, Physical Distribution & Logistics Consulting Services
- 541618 ~ Other Management Consulting Services
- 611420 ~ Computer Training
- 611430 ~ Professional and Management Development Training

## Certifications:

- 8(a)/Small Disadvantaged Business (SDB)
- (WMBE) Woman Minority Business Enterprise certified Diverse Supplier recognized by (CPUC)



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# CAPABILITY STATEMENT

CONTACT US to discuss how we can help turn your information into valuable assets...at **866-990-9888 x220**

## E-Business & E-Government

The obstacles to developing an e-business strategy can involve major and potentially disruptive organizational change. DoConnect's experience in the **integration of e-business and e-government applications** has positively impacted our client's technology and business effectiveness

- Implementation of **Mobile, Call Center and Cloud Computing applications**
- Expertise in Sell-Side eCommerce Architecture
- **Enterprise Architecture Expertise** in "Magic Quadrant" applications such as **Siebel, PeopleSoft, Oracle and SAP**
- Proven track record of implementation in Global **CRM & ERP applications** for fortune companies and government agencies

## Supply Chain Integration & Optimization

DoConnect's experience in **process and systems design** has resulted in significant cost reductions for our clients:

- **Lean, Pull Based Supply Chains**
- **Inventory Reduction**
- **(DOF) Direct Order Fulfillment**
- **Inventory Management**
- **Kaizen & (VSM) Value Stream Mapping**
- **Web Based Immunization Registries**

## Customer Relationship Management (CRM) and Enterprise Resource Planning (ERP)

CRM and ERP initiatives typically fail not because of the technology but rather the change management and business process changes that are not adequately considered. Our experts have delivery expertise in:

- **Asset Tracking**
- Global Data Synchronization
- **Data Warehousing/Mining**
- Telephony Integration IVR, CTI, etc.
- **Financial Applications Integration** using industry standards such as **SOAP, XML and XSD Schemas**
- **Service Oriented Architecture (SOA)**
- **Business Intelligence**
- **Technical & End User Training**

## Business Process Transformation

Organizational Change must be adopted to **become more responsive to customers, reduce lead time and improve quality of products and services**. Our experience spans:

- **Lean & Six Sigma Enterprise Transformation**
- **Master Data Management** Strategies
- Contract Manufacturing & 3rd Party Logistics Outsourcing